

## 4.19 Whitebait Connection (WBC) programme complaints form

*This form is to be used by participants of the WBC programme who would like to provide feedback or make a formal complaint regarding delivery, effectiveness or health and safety. Alternatively, you can view the MTSCT Policy for Complaint Handling via our website [www.whitebaitconnection.co.nz](http://www.whitebaitconnection.co.nz)*

**Date and location of the complaint:**


**Complaint taken by:**

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**Complainant contact details:**


**Describe the situation around your complaint:**


**What went wrong? What was the problem?**


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What went well?


Do you have ideas for improvements to avoid the problem in the future?


Please email completed form to [info@whitebaitconnection.co.nz](mailto:info@whitebaitconnection.co.nz) with the word 'complaint' in the subject line. or alternatively print and post to Whitebait Connection, 5 Norfolk Ave, RD 4, Whangarei 0174.

